



GS-755

VI Semester B.Voc. Examination, May/June - 2019

INFORMATION TECHNOLOGY

601 : ENTERPRISE RESOURCE PLANNING

(CBCS) (Freshers) (2018-19 & Onwards)

Time : 3 Hours

Max. Marks : 70

Instructions : Answer **all** questions.

SECTION - A

Answer **any ten** of the following. Each question carries **two** marks. **10x2=20**

1. Mention any three difference between Business Function and Business Process.
2. Mention the Reasons for the growth of the ERP market.
3. Define Business process Re-engineering.
4. Mention any three features of implementation issues.
5. What is HR module ?
6. What is Data migration ?
7. Mention Technological Risk of ERP.
8. What are the three measures taken for Better Customer Satisfaction ?
9. Mention any two failure factors of ERP.
10. What is the role of wireless technology in ERP for improving sales and production ?
11. What is cloud Computing in ERP ?
12. Mention any three features of mobile ERP solutions.

P.T.O.

**SECTION - B**

Answer **any five** of the following. Each question carries **10** marks. **5x10=50**

13. Describe an organisation where there is no or little communication between departments with the help of a neat sketch.
14. Explain the Business processes in detail.
15. (a) Explain the Reasons for the Growth of the ERP market. **5+5**
(b) Explain the advantages of ERP.
16. Explain the benefits of tangible and intangible ERP system.
17. Explain the success factor's of ERP Implementation.
18. Explain the different phases of ERP Implementation.
19. Explain the Role of Consultants' Vendor's and Employees in ERP system.
20. Explain the computer security in ERP.

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